

Ohio Edison/The Illuminating Company/Toledo Edison C&I Energy Efficiency Programs

Frequently Asked Questions

As the program matures, additional FAQs and other resources will be available on the program website, www.energysaveOhio.com. Please check back frequently for updates.

What is the timeline for application approval?

We strive to provide an email acknowledging receipt of the application in 1-2 business days and a pre-approval letter in 30 days after receipt of all required application materials if applicants use the submit button on the forms. Please note – in the event a large number of applications are received, program response time may extend beyond those goals for a short period of time. Every effort is made to maintain the fastest possible turnaround time.

Upon project completion and final submittal, how quickly will the rebate check be sent?

Projects submitted for payment must be reviewed prior to approval for payment, and a number will require a post-installation inspection. Once a project has been approved for payment, the incentive check will typically be issued in 6-8 weeks; however, please allow 90 days for receipt of the incentive check as described in the Terms & Conditions.

Are ballast and lamps required to be CEE-qualifying?

CEE listing is not required for lamps and ballasts.

Is there a maximum dollar amount to be reimbursed by the incentive?

Incentives received through either the Standard Lighting Program or the Non-Standard Lighting Program are capped at 50 percent of total project costs, including labor and equipment. For all other programs, the maximum incentive per project is limited to the installed cost of the project.

Will there ever be a pre-approval inspection? If so, what is the criteria that would warrant a pre-inspection?

There may be pre-installation inspections on some projects – the criteria is the size and complexity of the project. Projects requiring pre-installation inspections will primarily be large custom projects such as compressed air, energy management systems, industrial process improvements, etc. Additionally, irregularities found in project documentation during processing may trigger a site inspection on any project.

Can project cost include installation cost also?

Yes – project cost includes materials and labor.

What if the labor is internal labor? If an applicant uses their own labor to install the fixtures and/or ballasts and lamps, is there a standard hourly labor rate he can claim, or just use whatever figure he values his labor at?

It is acceptable to include internal labor.

Will our electricity bill clearly state the DSE2 Rider Surcharge? If the surcharge is on the bill, does this mean that the customer HAS opted out?

The bill will clearly state the rider surcharge. If the surcharge is on the bill – the customer has NOT opted out.

Is there a formal Trade Ally program in place and if not, will there be a Trade Ally program?

There is a Trade Ally Program in place. The website will be updated in the near future to include a trade ally signup form. Other resources are planned for future release.

Does somebody - a contractor, program administrators or utility representative - provide a no-charge on-site assessment regarding which products to use, etc.?

Many vendors will provide a no-charge on-site assessment and identification of energy efficiency opportunities as part of their equipment sales process.

Does the incentive cover the cost of labor and materials, such that the project will be of no cost to me?

The incentives vary depending on what is purchased, or what the kWh savings are. Incentives can cover the full amount of project costs, including labor and equipment. However, for the both the Standard Lighting Program and the Non-Standard Lighting Program, incentives only cover up to 50 percent of the total project costs, including labor and equipment.

If the TRM worksheet has deemed hours LESS than actual hours of lighting operation, can the hours be changed to actual?

Yes. In the event the actual equivalent full load hours (EFLH) for a facility differ from the TRM-provided table, the applicant should provide the actual EFLH in the non standard lighting calculator. In these cases, please provide documentation of how the actual EFLH were determined with your application package. A photo of posted hours on a door or other signage, a screen capture of a website showing posted hours, or a signed statement from the customer that briefly describes how the EFLH were calculated are all acceptable.

Once the project is approved, is the reimbursement guaranteed?

Once a project is approved for payment, the incentive is guaranteed for 90 days. Extensions will be considered on a case-by-case basis. A project which has been pre-approved is guaranteed for reimbursement as long as the project is installed in accordance with the information provided as part of the incentive application.

Will there ever be incentives for the audits themselves, and will there be an approval program for the auditors?

There will be an audit program in Phase 3 of our program launch.

If you are disconnecting and removing fixtures, should the pre- and post-measure counts reflect the two different amounts to account for the disconnect?

Yes – the worksheet should reflect the new and existing fixture quantities. In the case of a substantial lighting redesign, every effort should be made to align the removed fixtures with the new fixtures that directly replace them on the Non-Standard Lighting Calculator tool. If this is not possible due to changes to space use, etc, please add a brief explanation of this on page 3 of the application form, or on a separate page in the application package.

Are there any administrators or contractors covering the 419 area code?

Administrators are listed on the program website. The Administrators are not geographically focused, but are member based organizations focused on a particular market segment such as small business, schools, hospitals and manufacturing facilities.

When you calculate the hours (post installation), if occupancy sensors are used, how do you accurately report the burn hours?

The Non-Standard Lighting Calculator accounts for energy savings associated with occupancy and daylighting sensor controls through the use of a "Controls Factor." This calculation method and the Controls Factors used are in compliance with the PUCO's TRM.